

# Accreditation Matters!

**Our voluntary accreditation demonstrates that we highly value you and your loved ones.**

## **What is accreditation?**

Simply put, accreditation is a roadmap that guides our focus and our commitment to continuously improve our service quality. We have made a pledge to enhance the quality of our services and programs to prove that our focus is on your satisfaction. Accreditation matters to you, and it matters to us.

CARF International is our preferred independent, accrediting body. We have applied CARF's comprehensive set of standards for quality to all aspects of our business and service delivery practices.

We chose to become accredited in addition to meeting all legal and regulatory requirements. This means that we conform to proven business practices, employee training, information management, and continuous quality improvement planning. Each year, we must submit an Annual Conformance to Quality Report to prove our adherence to the standards and maintain our accreditation.

Another way that accreditation matters is that it allows individuals, like yourself, to take part in developing the standards that we live by. CARF's leading-edge standards are developed collaboratively with involvement of service providers and consumers just like you.

By working to continuously improve our services, we can improve the quality of life for you and your loved ones. Our focus is set squarely on your safety and happiness and on meeting your needs and expectations.

## **We Are Your Partners in Care!**

# Our Accrediting Body

Founded in 1966 as the Commission on Accreditation of Rehabilitation Facilities, CARF International is an independent, nonprofit accreditor of human service providers in the areas of aging services, behavioral health, child and youth services, DMEPOS, employment and community services, medical rehabilitation, and opioid treatment programs.

The CARF family of organizations currently accredits more than 42,000 programs at more than 18,000 locations in the United States, Canada, Western Europe, and South America. More than 6.5 million persons of all ages are served annually in CARF-accredited programs.

The Continuing Care Accreditation Commission (CCAC), based in Washington, D.C., was founded in 1985 as the nation's only accreditor of continuing care retirement communities and aging services networks. CARF acquired CCAC in 2003.

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